## Dayalbagh Educational Institute

(Deemed to be University)

## Dayalbagh, Agra – 282005

## **CITIZEN CHARTER**

Bill Processing Time-limit:

Minimum 7 days. Delay in processing is subject to reasonable query in the relevant document.

Examination:

Link of Academic Calendar

https://www.dei.ac.in/dei/files/mandatoryDisclosure/2024/AcademicCalendar-2024-25.pdf

Minimum days for Results declaration (after the completion of semester) 30 days. In a particular case, the result may be held up due to pending clarification.

Minimum days for Duplicate Marksheet/Degree/Transcript 7 days. Delay in processing is subject reasonable query in the relevant document

Leave Processing Time-limit:

Minimum 3 days. Delay in processing is subject to query the relevant document or case is liable to be placed before the Committee.

Registrar